

# Exterro Fusion™ Legal Hold 4

## Defensible, Comprehensive Legal Holds

Fusion Legal Hold automates legal notification processes for intelligent preservation.

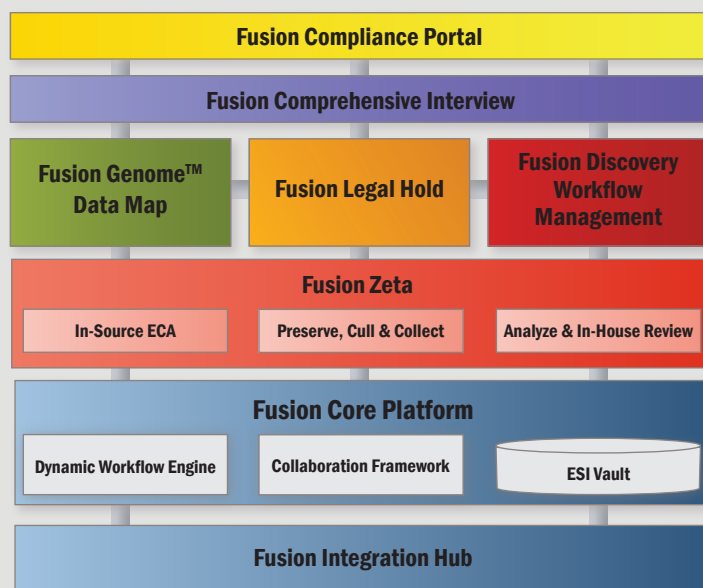
Fusion Legal Hold automatically sends and manages all legal hold notices from a common platform, delivering a streamlined, transparent and repeatable hold notification process that's proven defensible.

Its web-based, matter-centric system facilitates collaboration between internal and external teams, improving business processes. Its open architecture lets you build a best-of-breed solution by integrating seamlessly with leading data preservation technologies, ensuring authenticity of custodial and data source information. Robust activity logs, chain-of-custody reports and comprehensive tracking and auditing system deliver a defensible approach to the litigation hold process.

The Exterro Fusion software suite offers IT infrastructure and EDRM tool integrations, dynamic data mapping, litigation holds, a robust interview module, and a custodian compliance portal. Fusion Legal Hold leverages the Fusion platform's e-discovery integration hub to deliver visibility into and control over preservation compliance, progress, costs and deadlines.

“ Since its implementation, Fusion has reduced our legal hold-related outside counsel expenditures substantially, cut our spoliation and human-error related risks, and given us the transparent and fully audited system we need for a fully defensible legal hold process.”

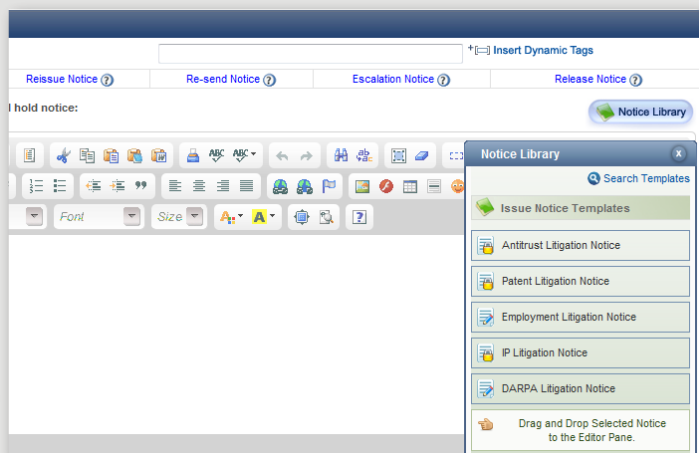
– Kevin Anderson  
Director of Litigation Support  
Family Dollar Stores, Inc.



## Exterro Fusion™

Built to reflect how legal and IT teams think

Exterro Fusion is an integrated solution suite backed by the full power of the Exterro Fusion workflow and data management platform. Its collaboration framework, dynamic workflow engine, secure ESI vault and audit trails enable efficient execution of end-to-end e-discovery projects. The Fusion Integration Hub allows all Fusion solutions to integrate with the IT infrastructure already in use, like HR or asset management systems, as well as other EDRM tools. With Exterro Fusion, legal and IT teams get the benefit of the legal industry's most trusted platform and its 360-degree visibility into and control over all litigation tasks and projects.



To learn how Exterro can deliver value to your organization, contact an e-discovery expert at [info@exterro.com](mailto:info@exterro.com) or call 877-EXTERRO.

# Features and Benefits

## Communication and Collaboration: Save time, cost and ensure compliance

- **Interview Management:** Navigate the interview process quickly and defensibly, ensuring complete ESI identification collection.
- **Custodian and NCDS Global Data Map:** Comprehensive custodians and data source list ensures complete, relevant data preservation. And delivers a 360-degree view into litigation risk across data sources.
- **Notice Library:** Easy-to-use wizard delivers the fastest, most configurable legal hold notification in the industry.

## Configurable Notifications: Deliver the right message to the right people at the right time

- **Notification Matrix:** Simple, configurable tool notifies the right people at the right time with the right message.
- **Acknowledgement Filter:** One-click escalations, resends and releases. Tracks all custodian information and communication.
- **Private Templates:** Restricted access to sensitive templates ensures privacy, security.
- **Dynamic Tags:** Automatically propagate information throughout notifications.

## 360 Degree Visibility: Actionable insights drive defensibility and deliver control

- **History management:** Rich history management enables multilevel searching by configurable parameters and timeframes, delivering retroactive visibility no other solution offers.
- **Templates:** Quick legal hold creation with templates enforces consistency and clearly identifies process owners.
- **Proxy Acknowledgement:** Capture acknowledgements on behalf of high-profile custodians by proxy, through a third party to ensure deadlines are met.
- **Compliance Portal:** Touch point for all communication between custodians and legal teams ensures compliance and proves good faith.
- **Reports:** Dynamic, comprehensive reporting capabilities ensure metrics measurement. Easily access, monitor and measure your entire process

## Data Preservation: Provides the written communication and preservation requests mandated by courts.

- **Third-Party Integration:** Integrations with third-party EDRM tools such as Symantec Enterprise Vault and Discovery Accelerator, Recommind InSite, StoredIQ and Clearwell, bridge the gap between legal and IT. Simplifies the process for legal to pass instructions to IT, to safely lock down data so custodians can continue mission-critical job tasks.
- **Linked Matters:** Search and link multiple matters to each other, or to holds, and to custodians and data sources. Helps legal teams find all data related to a particular matter or matter type, enabling them to leverage available information, and reducing spoliation risk.
- **Interview:** Custodian self-certification prevents critical data from being missed, and allows custodians to answer questions via customizable, online questionnaires.
- **Self-Collection:** Optional self-collection capabilities deliver compliance with EU privacy laws.

## For Legal

- Demonstrates good faith
- Ensures complete custodian and data source notification and preservation
- Lowers discovery costs by reducing information for collection and review
- Defend spoliation claims
- Prevent failure in case management and discovery protocols

## For IT

- Decreases turnaround time for e-discovery responses
- Streamlines collection workflow
- Delivers relevant, usable work orders
- Eliminates manual work
- Enables resource and workload management

## For Executives

- Cost controls: Prevents overruns and surprises
- Rapid delivery of results
- Reduces legal risk and exposure

## CONTACT EXTERRO

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